



FORPARK

A U S T R A L I A

GUARANTEE OF QUALITY FREESTANDING TIMBER

Forpark Australia undertakes to repair or replace all items that prove to be defective in the manufacturing process and are found to have undergone structural failure for the duration of the following guarantee periods. Due allowance shall be made for wear and tear on a pro rata basis.

- **10 YEAR GUARANTEE** on structural integrity of Jarrah Poles and HDG and Stainless Steel fixings.

The above stated guarantees do not cover: cosmetic defects such as scratches, dents and cracks; damage due to fire, water, vermin or insect infestation, vandalism, corrosion, improper shipment, incorrect installation, misuse, exposure to extreme weather or environmental conditions, or lack of maintenance; theft or circumstances beyond Forpark's control (ie acts of God).

Timber that is exposed to the weather may crack, distort shape and weather to some degree. It is strongly recommended that all timber items are periodically treated with Intergrain UltraDeck. The frequency of treatment will be dependent on the location and environmental conditions.

Due to the nature of the material, the likelihood of cracking is higher when cut across the grain. Therefore Timber Steppers are excluded from this guarantee.

A part is covered only for the original warranty period. Once the original warranty period on a part has expired, the warranty on any replaced or repaired part also expires.

Any alterations, modifications or additions made to the equipment by an unauthorised person or not in accordance with the manufacturer's instructions will void this warranty.

All claims must be made on an official Forpark Australia Claim Form (which can be obtained by contacting any of Forpark's offices), and accompanied by proof of purchase.

Forpark Australia will

- Pay transport costs for the return of the defective products to Forpark Australia, but only if returned by the purchaser in strict accordance with the written instructions of Forpark Australia and its request.
- Pay the costs for the transport of the repaired or replaced products to the purchaser. Forpark Australia will not pay the costs of labour for the removal or installation of the alleged defective product.

MICHAEL DE SOUSA
GENERAL MANAGER